

## **Dynamic Capabilities and Beyond ...**

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#### 1. Introduction



Research on SHRM systems does neglect dynamically evolving environments.

- According to the resource-based view:
  - SHRM as "management of human resources" (Allen & Wright, 2006; 2007)
  - SHRM: Firm-specific bundles ILM vs. H-C of consistent HR practices
  - SHRM systems serve as mechanisms to integrate and to utilize HR potential (e.g. employees' skills, knowledge, and experience)
- Dynamic capabilities are routines for
  - reconfiguring the resource-base (Teece, Pisano & Shuen, 1997, Teece 2007)
  - governing innovation and new product development (Danneels, 2002, 2008),
  - replicating the firm's business model into new markets (Winter & Szulanski, 2001)
- Relationship between SHRM and DC is still underdeveloped (Wright, Dunford & Snell, 2001, 2007; Wright & Snell, 2009)
- neither from SHRM nor from the DC perspective

## 2. Practice-theoretical Framework (1)



SHRM systems seek to govern knowledge development and firm behavior.

#### core HRM practices

1. Selection

Knowledge development

2. Training

3. Appraisal

4. Reward

**Governance mechanism** 

(Wright & Snell, 2009)

# practice theory

- structure (rules & resources) vs. agency (Giddens, 1984)
- ostensive (structure) vs. performative (agency) aspects of organizational routines (Feldman & Pentland, 2003); formal rules as artifacts (Pentland & Feldman, 2005)

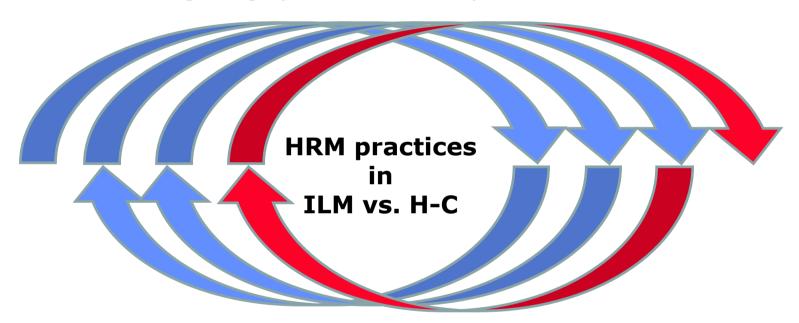
## 2. Practice-theoretical Framework (2)



Pentland/Feldman's model emphasize the interplay between rules and routines.

HRM practices govern employee behavior and knowledge development.

**Agency:** performative aspects of HRM



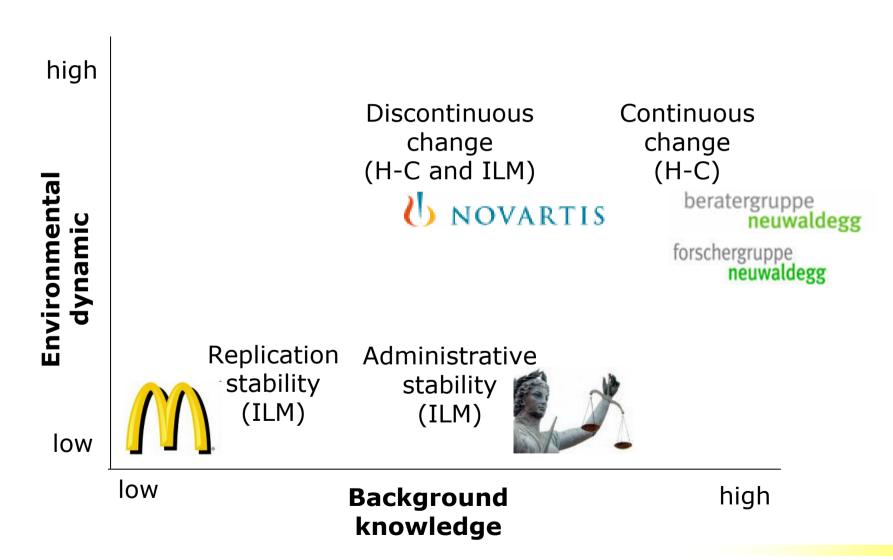
**Structure:** ostensive aspects of HRM practices



## 3. SHRM Systems and Dynamic Capabilities (1)



Environmental dynamics and the level of background knowledge make different DC necessary.



## 3. SHRM Systems and Dynamic Capabilities (2)



Simple rules and complex set of rules and routines mark the poles.

### DC: Simple rules

#### Discontinuous change

- Aim adaptation & stabile replication (facilitate & prevent change) as the predictability is low
- Internal differentiation (balance!)
- ILM & H-C

## Continuous change

- Aim continuous adaptations (all levels) predictability is low
- Social rules & cultural control
- > H-C

### Replication stability

- Aim stabile replication (existing/new markets) predictability is high
- Formal rules & hierarchical control
- > ILM

## Administrative stability

- Aim stabile replication (prevent change) – predictability is high
- Formal rules & hierarchical control
- > ILM

DC: Complex set of rules and routines

### 4. Discussion and Conclusion



This research substantially alters the perspective on SHRM systems and dynamic capabilities: Dynamic capabilities and beyond...

Different SHRM systems

• different interrelationships between rules, routines & practices in ILM & H-C and different modes for knowledge development & governance to facilitate stability or change

DC & SHRM systems

• different environmental dynamics & levels of employees' background knowledge decide which SHRM system is appropriate

Organizational design & SHRM systems

• different ambidextrous/monodextrous organizational designs & SHRM systems facilitate or restrict change

Further research is necessary ...

- to differentiate capabilities (routines) and capacity (rules, ad-hoc)
- to investigate organizational defence (even in dynamic environments)
- to empirically investigate the role of SHRM systems in change processes